

20 Dec '11

Dear Friends,

As I shall always think of you all.

I do apologise for not having contacted you - I've kept putting it off until I'd got some energy back in order to write to you.

In all sincerity I want to thank Tona e haura and the others for the Rolls Royce Carve Tom received during his days at home.

You were all so thoughtful, efficient and kind - took time to connect with him and looked after him so lovingly. I could

we have asked for better care, and I
shall always be grateful to you.

It was so reassuring that
even if you were on a tight schedule,
if you gave Tom your full attention
and care, and I know this is
very hard when you have other
people to look after. I just hope
that if I am ever in Tom's position,
you are all still "at it".

Thank you - please feel
free to quote me anywhere, and
should you need me to be more precise
then do ask - I'll get it done.

You're all doing a magnificent
job - many many thanks
Yours sincerely J F